



**Online Cross-Training to Support Co-Enrollment**  
[www.workforcestafftraining.com](http://www.workforcestafftraining.com)

## Flexible Format

Over 1,600 workforce development staff completed one or more courses, with 94% saying they liked the on-demand online format.



## Proven Strategies

Features best practices from staff across Pennsylvania that were collected through interviews.



## Collaboration

Developed by WIOA Core Program partners to meet the needs of all workforce development staff.



## Effective

Over 1,600 participants evaluated the course and found it to be high quality.

- 93% said the content was relevant to their jobs.
- 96% said the course was well organized.

## Take a Course

These online trainings were developed through a partnership between the Pennsylvania Department of Education and the Pennsylvania Department of Labor and Industry. Experienced staff from all four WIOA title programs contributed to the content development.

- **Introduction to the PA CareerLink® System: WIOA Core Programs and Making Referrals**
- **Collaborating for Success: A Shared Customer-Centered Approach to Service Delivery**