



Online Cross-Training to Support Co-Enrollment
www.workforcestafftraining.com

Flexible Format

Over 1,600 workforce development staff completed one or more courses, with 94% saying they liked the on-demand online format.



Proven Strategies

Features best practices from staff across Pennsylvania that were collected through interviews.

Collaboration

Developed by WIOA Core Program partners to meet the needs of all workforce development staff.



Effective

Over 1,600 participants evaluated the course and found it to be high quality.

- 93% said the content was relevant to their jobs.
- 96% said the course was well organized.

Take a Course

These online trainings were developed through a partnership between the Pennsylvania Department of Education and the Pennsylvania Department of Labor and Industry. Experienced staff from all four WIOA title programs contributed to the content development.

- **Introduction to the PA CareerLink® System: WIOA Core Programs and Making Referrals**
- **Collaborating for Success: A Shared Customer-Centered Approach to Service Delivery**